



ONSITE

PERSONAL TRAINER INSPECTION MAINTENANCE OVERHAULS DISASSEMBLING AND REPOSITIONING PRE-PRODUCTION SERVICES

EXPERT OPINION

LINE OPTIMIZATION LAYOUT AND POSITIONING USED MACHINE SUPPORT FOR MACHINE UPDATE TRAINING

DIGITAL SERVICE

MASH MACHINE SYSTEM HEALTH REMOTE SUPPORT E-PORTAL TYE

PARTS AND MATERIALS

SPARE PARTS UPGRADE RETROFIT

SERVICE PACKAGES

MAINTENANCE CONTRACTS

DIGITAL SERVICE



USA
Christiana Corporate Center, 200
Continental Drive, Suite 401,
Office #423
Newark, 19713, Delaware - USA
Ph. +1 302 510 9077
info@galdi.us

MOROCCO
Immeuble Mathis, 571 Souissi, Bloc A
2ème étage
Avenue Mohamed VI
11000, Rabat, Maroc
Tel. +212 538 006 807
Fax +212 538 006 771
service.africa@galdi.ma

RUSSIA
B. Novodmitrovskaya str., 23, b.3,
BC «ZPLAZA» 127015, Moscow, RU
Tel.: +7 (495) 269 12 53
Fax: +7 (495) 269 12 53, ext. 105
info.russia@galdi.ru

SHANGHAI
GALDI Packaging Equipment
(Shanghai) Co., Ltd
Room 1228, 12/F Zhongyi Building 580
Nanjing West Road - SHANGHAI
Phone +86 21 6039 1938
info@galdi.cn



HEADQUARTERS
Galdi s.r.l. a socio unico
Via E.Fermi 43/B
31038 (TV) - ITALY

www.galdi.it

TYE





DESCRIPTION

TYE is an acronym for "Through Your Eyes". TYE is a remote video-assistance service which puts Galdi technicians in communication with the customer's maintenance staff or operators. Our Help Desk will be able to see exactly what the customer is seeing, hence simplifying the troubleshooting and reducing restart times.



ADVANTAGES

QUICK TROUBLESHOOTING

MORE EFFICIENT AND EFFECTIVE SUPPORT TO DIRECT USERS

GUARANTEED AVERAGE DOWNTIME REDUCTION

COST SAVINGS

